



ANNUAL REPORT



2004



2003-04 in review

86% CUSTOMER
SATISFACTION

\$37.9 BILLION
REVENUE ASSESSED

\$505 MILLION
FAMILY ASSISTANCE
DISTRIBUTED

\$787 MILLION ASSESSED
AUDIT DISCREPANCIES

\$120 MILLION INCREASE
IN DEBT UNDER INSTALMENT

\$296 MILLION
CHILD SUPPORT
DISTRIBUTED

18,002 STUDENT
LOANS REPAID

Desired future

- Taxpayers and other customers meet obligations of their own accord—and Inland Revenue makes this easy
- Increasingly, the community regards paying tax as contributing to society
- Inland Revenue is visible in the community, getting alongside taxpayers
- The community regards Inland Revenue as professional, approachable, effective and efficient.

Presented to the House of Representatives pursuant to Section 15 of the Tax Administration Act 1994

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Minister of Revenue

In accordance with the provisions of section 15 of the Tax Administration Act 1994 and section 39 of the Public Finance Act 1989, I submit the following report on my administration of the Inland Revenue Acts for the year ended 30 June 2004 and on the operations of the Inland Revenue Department for that year, together with the audited financial statements.

A handwritten signature in black ink, appearing to read 'David Butler', with a small flourish at the end.

David Butler
Chief Executive and Commissioner of Inland Revenue

