[IN CONFIDENCE RELEASE EXTERNAL]



Business Transformation

Terms of Reference

Data Owners Forum (DOF)

Membership

Chair	Customer Segment Lead – Small & Medium Enterprises
Members	 Programme Director (Deputy Chair) Business Transformation Lead START Delivery Programme Manager Transition and Business Integration Programme Manager Enterprise Architect - Transformation Lead START Project Manager Technology Lead, Heritage Change Lead, Organisational Change Management Data Strategy Lead Data Science & Analytics
Guests	 Tax on Income Lead Families Lead Student Loans Child Support Unclaimed Monies KiwiSaver Data Decommissioning Programme Manager, Intelligence Led Director ESS contact
Attendees & presenters	 Data Stream Lead, Business Data Stream Data Conversion Lead
Forum Co-ordinator	Project co-ordinator, BT PMO

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Governance

Role and Responsibilities

Role Membership The Data Owners Forum membership and administrative requirements are The role of the Data Owners Forum is to own the business process (for data) across IR to ensure known data issues are incorporated into the as detailed on page 2 of this Terms of Reference. Business Transformation solutions. Membership The Data Owners Forum: The DOF membership and administrative requirements will be as follows: Validates the conversion plan and acts as an escalation point for conversion decisions as part of Work stream 3 • Voting Members: refer to Table 1 for DOF membership by work stream. Chair: refer to Table 1 for Chair by DOF. **Non- Voting Members:** refer to **Table 1** for DOF membership by work stream. Validates all recommendations and prioritisation of work that are to be managed or undertaken via the Business Data Stream Team Guests : Validates all data work, including management of BAU work, historical May attend on invitation as guests . Guests do not have executive or voting rights. data and PICT problems (also known as user system support problems) as part of Work streams 1 and 2 Quorum: Chair plus a number of voting members to ensure a minimum of 67% of eligible voting members. Consensus: Chair plus a number of voting members to ensure a minimum of 67% of eligible Acts as an escalation point for data quality issues raised by the Business Data Stream Team on all 3 Work streams. voting members. Veto rights: Chair (Note 1) Validates all proposed Data Enrichment work – to ensure all proposed work is appropriately prioritised and manager effectively to align with Note 1: Veto rights will apply to consensus on decisions only, will not include the right to the delivery of Business Transformation benefits and customer make unilateral decisions. In the event that a decision is vetoed the arbitration process will include one additional BOF meeting, and in the event that the issue is not resolved it will be outcomes. escalated to the relevant Design Council for resolution. Note 2 : All members will have the right of escalation, i.e. to the Design Council. Responsibilities Note 3 : Recommendations made at the BOF will be submitted to the Design Council for ratification. The Data Owners Forum will represent a wide range of Inland Revenue's business functions, act as advocates of the desired IR Attendees culture and will be the channel in and out of the business. Attendees to attend each meeting to update and present on key topics of discussion • The Data Owners Forum will ensure all relevant and appropriate for noting or endorsement. decisions are escalated for endorsement and/or approval by the Business Transformation Design Authority and/or the Business Frequency Transformation Executive Working Committee. Forum meetings will be three weekly.



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IR Governance and BT Programme Operating Model – 2018





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