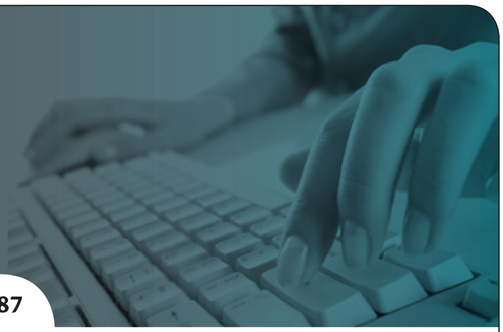
AGENTS ANSWERS

Inland Revenue's tax agents' update

Issue No 220 • February 2019 • IR787

Inland Revenue
Te Tari Taake



REMINDERS

7 February: Income tax payments, student loan repayments and Working for Families Tax Credit payments are due for clients without an extension of time or a tax agent.

8 February: For tax agents with an EOT 80% of your clients with standard balance dates returns should be filed.

15 February: The last day for requesting L letters to be issued.

28 February: Provisional tax payments are due for ratio option clients who have a March balance date. January GST returns and payments are also due.

If you have any suggestions for topics you'd like covered in this newsletter, email **agents.answers@ird.govt.nz**

Payday filing is here

Time is running out to begin payday filing before 1 April 2019. Get your clients started in March and get started early. Remember, the law has changed so your clients must switch to payday filing by 1 April 2019.

Check out **ird.govt.nz/payday** for information and tools, such as printable guides and how-to videos to help you make the switch before 1 April.

ir-File will be discontinued in March

The ir-File service in myIR will be discontinued on 11 March. Anyone still filing monthly schedules must use the 'payroll returns' account in the Business tab section of myIR to file EMS and employer deductions. The payroll returns account will automatically become available in myIR from 28 February 2019 for you to bring into your workspace.

Webinars & seminars

You can continue to catch IR webinars live and on demand at **cchlearning.co.nz** There is one coming up on 18 February on 'myIR changes for tax agents'.

If you'd like to attend a presentation in person, you'll be able to go to one of the seminars we're hosting all over New Zealand in April. We'll let you know when you can register.

We're listening

Don't be surprised if you're contacted on the phone by UMR Research over the next few months.

We're introducing a new customer experience measure that focuses completely on tax agents.

Your views are extremely important to us. We want to hear your thoughts, so we can assess our services, refine our processes, and address your challenges as they arise.

Your survey responses will help us to provide you with an improved customer experience.

The survey starts this month. We're aiming to keep you up-to-date with some of the feedback we receive as the survey progresses.

We won't take up too much of your time. We won't ask you more than twice between now and the end of the year.

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We have a LinkedIn page dedicated to tax professionals. We share regular updates on tax law changes, upcoming due dates and more.

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Email: **agents.answers@ird.govt.nz**

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