

Child support – receiving payments after your benefit stops

This factsheet gives you the options for receiving child support payments when you stop receiving a sole parent benefit.

If you're receiving a sole parent benefit, your child support is paid to the government to help pay for your benefit.

If you stop receiving a sole parent benefit, you can choose to:

- make a private arrangement with the liable parent and tell us to stop collecting your child support
- make a child support voluntary agreement with the liable parent and ask us to administer it on your behalf
- continue your child support formula assessment. The child support will be paid to you when we receive it.

If you choose to make a private arrangement

If you and the liable parent make a private arrangement for child support and you do not want us involved, you must cancel your child support with us. To cancel your child support go to myIR homepage > [child support account] > I want to > Cancel your child support or go to ird.govt.nz/forms-guides and complete a **Cancelling your child support – IR107** form.

If another person is a recognised carer of the child or children in a child support formula assessment, they must agree to cancel this.

We'll stop your child support when we receive your completed request to cancel your child support.

If you choose to make a voluntary child support agreement

If you and the liable parent agree on an amount of child support but would still like us to collect it, you can register a voluntary agreement with us. If you meet the conditions and we accept this agreement, it cancels any child support formula assessment.



Meeting the conditions

The voluntary agreement needs to be:

- made between the liable parent and the receiving carer, both of whom must be either New Zealand citizens or ordinarily resident in New Zealand
- for a child under 18 years of age or 18 years of age and enrolled at and attending a registered school in New Zealand or an overseas school, a New Zealand citizen or ordinarily resident in New Zealand, not financially independent and not living with another person in a marriage, civil union or de facto relationship
- for regular weekly, fortnightly or monthly payments of at least \$10 per week (\$520 per year)
- signed by both the liable parent and the receiving carer.

You can register a voluntary agreement by going to myIR homepage > I want to > Register for child support or go to ird.govt.nz/forms-guides and complete a **Registration of voluntary agreement for child support - IR102** form.

For more information about the different types of child support arrangements go to ird.govt.nz/childsupport

If you choose to continue with your formula assessed child support

If you still want us to collect child support from the liable parent and make payments to you direct, you do not need to do anything.

Note: Go to myIR homepage > I want to > Manage refund bank accounts if you want to update the bank account your child support will be paid to.

Receiving your first child support payment

We collect child support one month in arrears, on the 20th of the month. If the liable parent pays on time, we'll pay you within three days of receiving the payment. For example, a child support payment for August is paid by the liable parent 20 September and paid to you by 23 September. You should receive your first payment approximately seven weeks after your benefit is cancelled.

You can find out more information about your entitlement in myIR.

Why your child support payments may be different

There may be times when your child support payments differ from your monthly entitlement. We can only pay you the amount of child support we collect from the liable parent. If they pay late, you'll receive your payment late.

Your first child support payment may only be for part of the month. For example, if your benefit stops on 21 August, your first payment will be for 21 August to 31 August.

Where to find more information

If you'd like more information about child support, go to ird.govt.nz/childsupport This site offers general child support information.

You can view copies of all our forms and guides by going to ird.govt.nz/forms-guides

myIR

If you register for myIR Secure Online Services at ird.govt.nz/myIR you can check your child support payments, update your details online and correspond with us by secure email whenever you like.

How to contact us

If you need to contact us including from overseas go to ird.govt.nz/contact-us



ird.govt.nz

Go to our website for information and to use our services and tools.

- **Log in or register for myIR** - manage your tax and entitlements online.
- **Calculators and tools** - use our calculators, worksheets and tools, for example, to check your tax code, find filing and payment dates, calculate your student loan repayment.
- **Forms and guides** - download our forms and guides.

Forgotten your user ID or password?

Request these online from the myIR login screen and we will send them to the email address we hold for you.

[New Zealand Government](http://www.newzealand.govt.nz)