

Customer and Compliance Services Ratonga Kiritaki me te Tautukunga

AIA Building 5-7 Byron Avenue PO Box 33150 Takapuna Auckland 0622

8 February 2	20	22
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Thank you for your request made under the Official Information Act 1982 (OIA), received on 20 December 2022. You requested the following (numbered for ease of response):

- 1. Taxpayers in the "unavailable" category are, according to your response, those who have not filed a return or received an automated assessment in the past two years but have debt from previous years. The data provided by you shows that taxpayers in this category owe over half the total income tax debt according to the data you have provided so are an important part of the overall picture. I assume that the debt owed by these taxpayers in question is more than 2 years old. However, most of that debt is in the "return filed" column in the tables produced in response to question 3 of my last request so I am assuming a return was filed and/or assessment made for the year in which the debt arose. Please confirm that this is the case. Please provide an analysis of income tax debt by customer type and income bands of \$10k from \$0 to \$50k and then over \$50k and by agent status (agent or no agent) solely for taxpayers in the "unavailable" category in the "return filed" column in the tables produced in response to question 3 for the years ended 30 June 2021 and 2022. The income band should be based on their most recent return or assessment.
- 2. With regard to the tables produced in response to question 4 of my last request (income tax debt by customer type and income band), please can you confirm that the following information is correct with respect to companies with debts of \$25,000 and above:
 - a. For the year ended 30 June 2021, there were 414 unrepresented companies returning income of \$0-10,000 with aggregate debt of \$214.70m (an average debt of \$518,000)
 - b. For the year ended 30 June 2022, there were 361 unrepresented companies returning income of \$0-\$10,000 with aggregate debt of \$243.73m (an average debt of \$675,000)
- 3. With regard to the tables produced in response to question 2 of my last request (income tax debt by customer type and debt age), please can you confirm that my understanding is correct on the following two points:
 - a. For both years (year ended 30 June 2021 and 2022, the amount of debt in aggregate for all customer types which was over 5 years old was over 40% of the total income tax debt;
 - b. For companies alone, the corresponding percentage was over 55% that is over 55% of debt owed by companies was over 5 years old.

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Question 1: Income tax debt by customer type

In reference to your comment on my previous reply to you, particularly the tables responding to question 3, I can confirm that the return/no return category applies to the tax year in which the debt arose.

Please see the refreshed tables provided in the Appendix attached, categorised by income level based on the last return filed. Please note due to system changes as a result of Inland Revenue's business transformation programme, income data older than 10 years old has been archived and is not readily available. These tables show income bands based on the customers' latest income as long as they have filed a return for the 2012/2013 tax year or later.

Instead of applying the refreshed method to the unavailable category as requested, I have refreshed all categories. Debt amounts in the unavailable category mean that there is no income information available within the last 10 years. It's important to note that while the most recent income information is used where possible, the 2021/2022 income tax event is still in progress and many returns are still not yet due.

Question 2: Tables relating to question 4 of previous request

I have reviewed the information provided to you with my previous response, particularly the tables relating to question 4. While the numbers provided were correct, the Customers with Agent, and without Agent columns were incorrectly labelled. I have amended these tables which are attached in the Appendix.

Question 3: Tables responding to question 2 of previous request

I can confirm that your understanding of the two points you have raised in relation to the tables responding to question 2 of your previous request is correct.

However, it is important to note that a sizeable portion of Income Tax debt is deemed uncollectable. Uncollectable debt is amounts owing that are unable to be collected at the time. For example, debt that is disputed and legal action is under way.

The tables attached in the Appendix show the distribution of Income Tax owing, by what is deemed collectable and uncollectable.

Publishing of OIA response

Please note that Inland Revenue regularly publishes responses to requests that may be of interest to the wider public on its website. We consider this response is of public interest so will publish this response in due course. Your personal details or any information that would identify you will be removed prior to it being published.

Thank you for your request.

Yours sincerely

Customer Segment Leader Micro Business Customer Segment

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Appendix

Question 1

Income Tax Debt Year Ending 30 June 2021

	Latest Income	Has Ta	x Agent	Has Tax Agent	No Tax	k Agent	No Tax Agent	Constant
Entity Type	Band	Return	No Return	Total	Return	No Return	Total	Grand Total
	a. 0-10k	\$52.9m	\$2.1m	\$55.0m	\$84.1m	\$4.7m	\$88.8m	\$143.8m
	b. 10k-20k	\$31.5m	\$0.6m	\$32.1m	\$21.6m	\$2.6m	\$24.1m	\$56.2m
	c. 20k-30k	\$32.0m	\$2.8m	\$34.7m	\$24.2m	\$2.9m	\$27.0m	\$61.8m
Individual	d. 30k-40k	\$39.4m	\$0.6m	\$39.9m	\$19.0m	\$1.8m	\$20.8m	\$60.8m
	e. 40k-50k	\$44.0m	\$0.3m	\$44.3m	\$21.1m	\$1.2 m	\$22.3m	\$66.6m
	f. Over 50k	\$324.4m	\$2.3m	\$326.7m	\$162.5m	\$8.1m	\$170.6m	\$497.3m
	g. Unavailable	\$6.9m	\$1.4m	\$8.3m	\$147.4m	\$35.0m	\$182.4m	\$190.7m
Individual Total		\$531.0m	\$10.1m	\$541.1m	\$479.8m	\$56.2m	\$536.0m	\$1,077.2m
	a. 0-10k	\$270.3m	\$2.1m	\$272.3m	\$25.8m	\$1.7m	\$27.6m	\$299.9m
	b. 10k-20k	\$6.4m	\$0.0m	\$6.4m	\$1.3m	\$0.2m	\$1.5m	\$7.9m
	c. 20k-30k	\$2.5m	\$0.1m	\$2.6m	\$0.8m	\$0.2m	\$1.0m	\$3.6m
Company	d. 30k-40k	\$3.2m	\$0.0m	\$3.2m	\$3.0m	\$0.2m	\$3.2m	\$6.4m
	e. 40k-50k	\$4.1m	\$0.0m	\$4.1m	\$1.0m	\$0.1m	\$1.0m	\$5.1m
	f. Over 50k	\$56.3m	\$0.2m	\$56.5m	\$41.0m	\$0.3m	\$41.3m	\$97.9m
	g. Unavailable	\$3.9m	\$2.0m	\$5.9m	\$15.5m	\$2.5m	\$18.0m	\$23.9m
Company Total		\$346.6m	\$4.5 m	\$351.1m	\$88.4 m	\$5.2m	\$93.6m	\$444.7m
	a. 0-10k	\$20.1m	\$0.0m	\$20.2m	\$28.4m	\$0.0m	\$28.5m	\$48.6m
	b. 10k-20k	\$0.1m		\$0.1m	\$0.0m		\$0.0m	\$0.1m
	c. 20k-30k	\$ 0.0m		\$0.0m	\$0.0m		\$0.0m	\$0.1m
Other	d. 30k-40k	\$0.1m		\$0.1m				\$0.1m
	e. 40k-50k	\$ 0.0m		\$0.0m	\$0.0m		\$0.0m	\$0.0m
	f. Over 50k	\$ 0.5m		\$0.5m	\$0.1m	\$0.0m	\$0.1m	\$0.5m
	g. Unavailable	\$2.0m	\$3.8m	\$5.8m	\$4.4m	\$3.5m	\$8.0m	\$13.8m
Other Total		\$22.8m	\$3.8m	\$26.6m	\$33.0m	\$3.6m	\$36.6m	\$63.2m
Grand Total		\$900.4m	\$18.4m	\$918.8m	\$601.3m	\$64.9m	\$666.2m	\$1,585.0m

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Income Tax Debt year ending 30 June 2022

Entity Type Latest Income Ba		Has Tax	Agent	Has Tay Agent Total	No Tax Agent		No Tay Agent Total	Grand Total
Entity Type	Latest Income band	Return	No Return	Has Tax Agent Total	Return	No Return	No Tax Agent Total	Grand Total
	a. 0-10k	\$47.9m	\$4.3m	\$52.2m	\$59.6m	\$5.7m	\$65.3m	\$117.5m
	b. 10k-20k	\$30.0m	\$0.9m	\$30.9m	\$25.0m	\$4.6m	\$29.5m	\$60.4m
	c. 20k-30k	\$33.4m	\$2.8m	\$36.2m	\$29.6m	\$3.5m	\$33.1m	\$69.3m
Individual	d. 30k-40k	\$47.9m	\$0.7m	\$48.6m	\$23.4m	\$2.7m	\$26.1m	\$74.7m
	e. 40k-50k	\$49.8m	\$0.5m	\$50.3m	\$30.0m	\$1.7m	\$31.7m	\$82.0m
	f. Over 50k	\$396.1m	\$4.0m	\$400.1m	\$179.3m	\$9.5m	\$188.8m	\$589.0m
	g. Unavailable	\$6.2m	\$2.0m	\$8.2m	\$160.7m	\$39.1m	\$199.9m	\$208.1m
Individual Total		\$611.4m	\$15.2m	\$626.6m	\$507.7m	\$66.8m	\$574.5m	\$1,201.1m
	a. 0-10k	\$292.8m	\$4.1m	\$296.9m	\$27.7m	\$1.9m	\$29.6m	\$326.5m
	b. 10k-20k	\$8.4m	\$0.0m	\$8.4m	\$1.8m	\$0.1m	\$1.9m	\$10.3m
	c. 20k-30k	\$3.6m	\$0.1m	\$3.6m	\$1.0m	\$0.1m	\$1.1m	\$4.7m
Company	d. 30k-40k	\$4.3m	\$0.0m	\$4.3m	\$2.8m	\$0.1m	\$2.9m	\$7.2m
	e. 40k-50k	\$5.5m	\$0.0m	\$5.5m	\$0.8m	\$0.0m	\$0.9m	\$6.4m
	f. Over 50k	\$114.6m	\$0.3m	\$115.0m	\$26.0m	\$0.2m	\$26.2m	\$141.2m
	g. Unavailable	\$6.2m	\$3.6m	\$9.8m	\$14.7m	\$2.6m	\$17.4m	\$27.1m
Company Total		\$435.3m	\$8.2 m	\$443.6m	\$74.9 m	\$5.1m	\$79.9m	\$523.5m
	a. 0-10k	\$26.8m	\$0.1m	\$26.9m	\$22.9m	\$0.0m	\$22.9m	\$49.8m
	b. 10k-20k	\$0.1m		\$0.1m	\$0.0m	\$0.0m	\$0.0m	\$0.1m
	c. 20k-30k	\$0.0m	\$0.0m	\$0.1m	\$0.0m		\$0.0m	\$0.1m
Other	d. 30k-40k	\$0.1m		\$0.1m				\$0.1m
	e. 40k-50k	\$0.1m		\$0.1m	\$0.0m		\$0.0m	\$0.1m
	f. Over 50k	\$2.7m		\$2.7m	\$0.0m	\$0.0m	\$0.0m	\$2.7m
	g. Unavailable	\$1.6m	\$4.3m	\$5.8m	\$4.1m	\$3.7m	\$7.9m	\$13.7m
Other Total		\$31.3m	\$4.4 m	\$35.6m	\$27.1 m	\$3.8m	\$30.9m	\$66.5m
Grand Total		\$1,078.0m	\$27.8m	\$1,105.8m	\$609.7m	\$75.6m	\$685.3m	\$1,791.1m

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Question 2

Income Tax Debt by Customer Type and Income Band Year Ending 30 June 2021

		istomer Type		- Dana Tou		
Debt Category	Customer Type	Latest Income Band	Customers With Agent	Debt Value with Agent	Customers Without	Debt Value Without
Category	Турс				Agent	Agent
		a. 0-10k	81	\$0.98m	54	\$0.67m
		b. 10k-20k	31	\$0.36m		
		c. 20k-30k	33	\$0.40m		
	Individual	d. 30k-40k	46	\$0.57m		
		e. 40k-50k	49	\$0.58m		
		f. Over 50k	2,523	\$30.72m	646	\$7.96m
		g. Unavailable	563	\$6.91m	593	\$7.25m
	Individual 1		3,326	\$40.53m	1,293	\$15.88m
		a. 0-10k	281	\$3.43m	44	\$0.55m
Debt 10k-15k		b. 10k-20k	27	\$0.32m		
	Company	d. 30k-40k	16	\$0.19m		
	Company	e. 40k-50k	17	\$0.21m		
		f. Over 50k	173	\$2.13m	17	\$0.21m
		g. Unavailable	121	\$1.51m	106	\$1.30m
	Company T	otal	635	\$7.79m	167	\$2.06m
		a. 0-10k	31	\$0.38m		
	Other	f. Over 50k	32	\$0.40m		
		g. Unavailable	44	\$0.53m	21	\$0.25m
	Other Total	_	107	\$1.32m	21	\$0.25m
Debt 10k-15k			4,068	\$49.64m	1,481	\$18.19m
2020120112011	Individual	a. 0-10k	66	\$1.14m	24	\$0.41m
		b. 10k-20k	12	\$0.20m		·
		c. 20k-30k	19	\$0.33m		
		d. 30k-40k	15	\$0.25m		
		e. 40k-50k	19	\$0.32m		
		f. Over 50k	1,476	\$25.43m	310	\$5.33m
		g. Unavailable	364	\$6.30m	350	\$6.10m
	Individual 1	Total	1,971	\$33.98m	684	\$11.84m
Debt 15k-20k	Company	a. 0-10k	166	\$2.91m	20	\$0.34m
		f. Over 50k	106	\$1.84m		
		g. Unavailable	104	\$1.79m	74	\$1.27m
	Company T	otal	376	\$6.54m	94	\$1.61m
		a. 0-10k	20	\$0.35m		
	Other	f. Over 50k	21	\$0.37m		
		g. Unavailable	16	\$0.28m	13	\$0.23m
	Other Total		57	\$1.00m	13	\$0.23m
Debt 15k-20k	Total		2,404	\$41.51m	791	\$13.68m
		a. 0-10k	39	\$0.89m	16	\$0.36m
		e. 40k-50k	14	\$0.32m		
	Individual	f. Over 50k	1,008	\$22.52m	250	\$5.60m
		g. Unavailable	273	\$6.10m	289	\$6.48m
	Individual 1		1,334	\$29.83m	555	\$12.43m
	Individual	a. 0-10k	114	\$2.54m	333	ψ12i ioiii
Debt 20k-25k	Company	f. Over 50k	101	\$2.34m \$2.29m		
Dent Zuk-Zuk	Company	g. Unavailable	68	i -	62	¢1 //2m
	Company T			\$1.54m	62	\$1.43m
	Company 1		283	\$6.38m	UZ	\$1.43m
	Others	a. 0-10k	12	\$0.26m		
	Other	f. Over 50k	14	\$0.31m	_	40.45
		g. Unavailable	15	\$0.33m	7	\$0.16m
	Other Total		41	\$0.90m	7	\$0.16 m

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Debt Category	Customer Type	Latest Income Band	Customers With Agent	Debt Value with Agent	Customers Without Agent	Debt Value Without Agent
Debt 20k-25k	Total		1,658	\$37.11m	624	\$14.03m
		a. 0-10k	140	\$22.99m	79	\$17.51m
		b. 10k-20k	21	\$0.91m		
		c. 20k-30k	16	\$0.91m		
	Individual	d. 30k-40k	16	\$0.69m		
		e. 40k-50k	12	\$0.61m		
		f. Over 50k	3,277	\$224.65m	724	\$48.06m
		g. Unavailable	1,035	\$85.75m	1,256	\$339.68m
	Individual 1	otal	4,517	\$336.51m	2,059	\$405.25m
Debt 25k+		a. 0-10k	414	\$214.70m	69	\$4.99m
Debt 23k+	Company	b. 10k-20k	15	\$0.88m		
		e. 40k-50k	11	\$0.89m		
		f. Over 50k	351	\$23.99m	22	\$1.71m
		g. Unavailable	291	\$66.63m	284	\$79.63m
	Company To	otal	1,082	\$307.09m	375	\$86.33m
		a. 0-10k	44	\$3.86m		
	Other	f. Over 50k	29	\$2.00m		
		g. Unavailable	68	\$14.08m	67	\$36.28m
	Other Total		141	\$19.93m	67	\$36.28m
Debt 25k+ Tot	al		5,740	\$663.53m	2,501	\$527.85m
Total			13,870	\$791.79m	5,397	\$573.75m

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Income Tax Debt by Customer Type and Income Band Year Ending 30 June 2022

Debt					Constant	D-b-W-b
	Customer	Latest	Customers	Debt Value	Customers Without	Debt Value Without
Category	Туре	Income Band	With Agent	with Agent	Agent	Agent
		a. 0-10k	81	\$1.02m	52	\$0.64m
		b. 10k-20k	28	\$0.35m	32	φο.σ
		c. 20k-30k	35	\$0.43m	13	\$0.15m
	Individual	d. 30k-40k	44	\$0.53m	19	\$0.24m
	marviadai	e. 40k-50k	61	\$0.73m	13	\$0.15m
		f. Over 50k	3,257	\$39.87m	757	\$9.37m
		g. Unavailable	429	\$5.27m	655	\$8.02m
	Individual T	נ	3,935	\$48.20m	1,509	\$18.57m
		a. 0-10k	229	\$2.83m	45	\$0.55m
		b. 10k-20k	24	\$0.29m		,
Debt 10k-15k		c. 20k-30k	11	\$0.13m		
	Company	d. 30k-40k	38	\$0.43m		
	,	e. 40k-50k	92	\$1.15m		
		f. Over 50k	299	\$3.76m	19	\$0.23m
		g. Unavailable	77	\$0.94m	102	\$1.22m
	Company To	otal	770	\$9.53m	166	\$2.00m
		a. 0-10k	33	\$0.40m		
	Other	f. Over 50k	34	\$0.43m		
		g. Unavailable	47	\$0.58m	26	\$0.32m
	Other Total		114	\$1.41m	26	\$0.32m
Debt 10k-15k T			4,819	\$59.14m	1,701	\$20.89m
		a. 0-10k	50	\$0.87m	31	\$0.54m
		c. 20k-30k	13	\$0.22m		
		d. 30k-40k	19	\$0.33m		
	Individual	e. 40k-50k	26	\$0.45m		
		f. Over 50k	1,904	\$32.95m	447	\$7.77m
		g. Unavailable	306	\$5.33m	423	\$7.36m
	Individual T	otal	2,318	\$40.14m	901	\$15.67m
		a. 0-10k	127	\$2.18m	24	\$0.40m
Debt 15k-20k	Company	d. 30k-40k	16	\$0.27m		· ·
		f. Over 50k	310	\$5.41m	16	\$0.28m
		g. Unavailable	82	\$1.40m	67	\$1.17m
	Company To	otal	535	\$9.26m	107	\$1.85m
		a. 0-10k	21	\$0.36m		
	Other	f. Over 50k	29	\$0.50m		
		g. Unavailable	16	\$0.27m	12	\$0.21m
	Other Total		66	\$1.13m	12	\$0.21m
Debt 15k-20k T	Total		2,919	\$50.53m	1,020	\$17.73m
		a. 0-10k	40	\$0.89m	15	\$0.34m
]	Individual	e. 40k-50k	11	\$0.24m		
	Individual	f. Over 50k	1,198	\$26.62m	274	\$6.16m
		g. Unavailable	208	\$4.61m	309	\$6.89m
	Individual T		1,457	\$32.36m	598	\$13.39m
[Γ		a. 0-10k	93	\$2.09m	15	\$0.33m
Debt 20k-25k	Company	f. Over 50k	168	\$3.76m		
<u> </u>		g. Unavailable	51	\$1.14m	42	\$0.94m
	Company To		312	\$6.99m	57	\$1.28m
1		a. 0-10k	16	\$0.34m		
I	Other	f. Over 50k	25	\$0.56m		
		g. Unavailable	13	\$0.30m	12	\$0.26m
		g. c.i.a.raiia.i.c		41 20	10	\$0.26m
	Other Total		54	\$1.20m	12	
			1,823	\$40.55m	667	\$14.93m
		a. 0-10k	1,823 130	\$40.55m \$21.87m		
		a. 0-10k b. 10k-20k	1,823 130 19	\$40.55m \$21.87m \$0.89m	667 93	\$14.93m \$21.18m
		a. 0-10k	1,823 130 19 15	\$40.55m \$21.87m \$0.89m \$0.65m	667	\$14.93m
Debt 20k-25k 1		a. 0-10k b. 10k-20k	1,823 130 19	\$40.55m \$21.87m \$0.89m	667 93	\$14.93m \$21.18m
Debt 20k-25k 1	Tota l	a. 0-10k b. 10k-20k c. 20k-30k	1,823 130 19 15	\$40.55m \$21.87m \$0.89m \$0.65m	667 93	\$14.93m \$21.18m
Debt 20k-25k 1	Tota l	a. 0-10k b. 10k-20k c. 20k-30k d. 30k-40k	1,823 130 19 15 17	\$40.55m \$21.87m \$0.89m \$0.65m \$0.78m	667 93	\$14.93m \$21.18m

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Debt Category	Customer Type	Latest Income Band	Customers With Agent	Debt Value with Agent	Customers Without Agent	Debt Value Without Agent
	Individual T	otal	5,316	\$382.05m	2,439	\$415.66m
		a. 0-10k	361	\$243.73m	67	\$6.04m
		b. 10k-20k	13	\$0.64m		
	Company	d. 30k-40k	11	\$0.57m		
	Company	e. 40k-50k	11	\$0.46m		
		f. Over 50k	842	\$64.14m	47	\$3.09m
		g. Unavailable	238	\$83.27m	242	\$62.49m
	Company To	otal	1,476	\$392.81m	356	\$71.62m
		a. 0-10k	41	\$4.21m		
	Other	f. Over 50k	83	\$9.38m		
		g. Unavailable	66	\$13.52m	66	\$31.11m
	Other Total			\$27.11m	66	\$31.11m
Debt 25k+ To	otal		6,982	\$801.97m	2,861	\$518.39m
Total			16,543	\$952.19m	6,249	\$571.94m

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Question 3

Distribution of Income Tax Debt by Age as at 30 June 2021

Ann of Dobt	Collectable		Non-Collectable		Total Debt	
Age of Debt	%	Value	%	Value	%	Value
a. 0-12 months	19.5%	\$309.3m	0.1%	\$1.1m	19.6%	\$310.4m
b. 1-2 years	12.7%	\$200.6m	0.4%	\$6.3m	13.1%	\$206.9m
c. 2-3 years	7.5%	\$118.4m	0.7%	\$10.5m	8.1%	\$128.9m
d. 3-4 years	7.3%	\$116.1m	1.7%	\$26.3m	9.0%	\$142.3m
e. 4-5 years	4.9%	\$77.8m	1.5%	\$23.9m	6.4%	\$101.7m
f. over 5 years	15.8%	\$250.9m	28.0%	\$443.9m	43.8%	\$694.8m
Grand Total	67.7%	\$1,073.1m	32.3%	\$512.0m	100.0%	\$1,585.0m

Distribution of Income Tax Debt by Age as at 30 June 2022

Age of Debt	Collectable		Non-Collectable		Total Debt	
Age of Debt	%	Value	%	Value	%	Value
a. 0-12 months	23.5%	\$421.5m	0.2%	\$4.2m	23.8%	\$425.7m
b. 1-2 years	11.2%	\$200.0m	0.3%	\$5.4m	11.5%	\$205.5m
c. 2-3 years	8.0%	\$143.1m	0.4%	\$7.4m	8.4%	\$150.5m
d. 3-4 years	5.3%	\$95.5m	0.8%	\$14.4m	6.1%	\$109.9m
e. 4-5 years	5.3%	\$95.0m	2.1%	\$38.0m	7.4%	\$133.0m
f. over 5 years	13.8%	\$247.7m	29.0%	\$518.8m	42.8%	\$766.5m
Grand Total	67.2%	\$1,202.9m	32.8%	\$588.3m	100.0%	\$1,791.1m

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