



27 June 2025

[Redacted]
[Redacted]

Dear [Redacted]

Thank you for your request made under the Official Information Act 1982 (OIA), received on 6 June 2025. You requested the following:

... I understand that the IRD is now able to use the information that it holds to assist with the matching of owners to unclaimed money.

I am seeking information from the IRD about the new processes that have been applied to undertake such matching as the IRD is now able to use the information it holds since the change in legislation in 2021.

Inland Revenue uses information held in our systems for claimants and owners to verify against the information provided by registered unclaimed money holders. This allows for Inland Revenue to verify details more efficiently, often without needing to request any additional identification evidence from claimants. When further evidence is required, the amount of evidence needed is typically reduced. In instances where Inland Revenue is unable to match data, particularly with older funds, we continue to rely solely on evidence provided from claimants.

Publishing of OIA response

We intend to publish our response to your request on Inland Revenue's website (ird.govt.nz) as this information may be of interest to other members of the public. This letter, with your personal details removed, may be published in its entirety. Publishing responses increases the availability of information to the public and is consistent with the OIA's purpose of enabling more effective participation in the making and administration of laws and policies and promoting the accountability of officials.

Thank you again for your request.

Yours sincerely

[Redacted signature]

Hannah Cranshaw
Group Lead, Individuals