



24 March 2023



Dear [REDACTED]

Thank you for your request made under the Official Information Act 1982 (OIA), received on 24 February 2023. You requested the following:

- 1. What is the total WFF payments from July 1, 2022-December 31, 2022*
- 2. Total bad debts - current balance as at December 31, 2022 and new debt between July 1, 2022 and December 31, 2022*
- 3. Bad debt clearance rate / write off % between July 1, 2022 and December 31, 2022*
- 4. Details of interest and penalties added /included in the above between July 1, 2022 and December 31, 2022*
- 5. What % of WFF is paid through PAYE system as reduced PAYE between July 1 2022 and 31 December 2022? How is the balance paid?*

Question 1

The total amount of Working for Families payments made during the period 1 July 2022 to 31 December 2022 was \$1.469 billion.

Question 2

As at 31 December 2022, Working for Families debt totalled \$236.4 million, including \$36.2 million in penalties and \$35.7 million in interest.

New debt for the period between 1 July 2022 and 31 December 2022 was \$4.68 million, including \$0.19 million in penalties and \$0.33 million in interest.

Questions 3 and 4

Between 1 July 2022 and 31 December 2022, a total of \$13.41 million of Working for Families debt was written off, including \$1.01 million in penalties and \$1.30 million in interest.

The total amount of Working for Families debt collected between 1 July 2022 and 31 December 2022 was \$22.7 million.

Question 5

Working for Families entitlements are not paid as reduced PAYE. Payments are made either weekly, fortnightly, or in a lump sum at the end of the assessment year via direct credit. Your request for the percentage of WFF paid through PAYE system is therefore refused under section 18(e) of the OIA as the information does not exist.

Right of review

If you disagree with my decision on your OIA request, you can ask an Inland Revenue review officer to review my decision. To ask for an internal review, please email the Commissioner of Inland Revenue at: CommissionersCorrespondence@ird.govt.nz.

Alternatively, under section 28(3) of the OIA, you have the right to ask the Ombudsman to investigate and review my decision. You can contact the office of the Ombudsman by email at: info@ombudsman.parliament.nz.

If you choose to have an internal review, you can still ask the Ombudsman for a review.

Publishing of OIA response

Please note that Inland Revenue regularly publishes responses to requests that may be of interest to the wider public on its website. We consider this response is of public interest so will publish this response in due course. Your personal details or any information that would identify you will be removed prior to it being published.

Thank you for your request.

Yours sincerely



Sue Gillies
Customer Segment Leader, Families