



4 March 2025



Dear 

Thank you for your request made under the Official Information Act 1982 (OIA), received on 7 February 2025. You requested the following:

"I am deeply concerned about a potential privacy breach by IRD when using myIR. I have received emails about using a new device and my IP Address. If it was me to ignore, otherwise take action. This indicates that IRD is snooping and collecting personal information without my knowledge.

I believe that the collecting of this information is s breach of the Privacy Act. I do not believe that it is any of IRDs business to collect my device information, my IP address or activity logs.

I note that your privacy policy states When you log into and use a myIR account, we collect information including your username and login credentials, IP address and activity logs.

What is meant by activity logs? Does this mean that you collect my internet browsing history?

Please advise exactly what information you collect in the activity logs. I know that the IP Address can be used to identify a person's location which I also consider a privacy breach.

I question the need for this intrusive information collection and question if it is a privacy breach."

Information collected in Activity logs

Inland Revenue records all sessions and activities within the myIR service. We record your session in real-time to assist with troubleshooting any issues you may encounter, to identify and resolve service problems, and to detect fraudulent activity. Inland Revenue does not collect user's internet browser history.

IP Address and Device information collection

Inland Revenue logs IP addresses for security purposes to identify the connection used to access your online account. This helps us detect any fraudulent access to your myIR account and take action if we believe your account has been compromised. Other information such as browser and operating system are also collected to ensure we can assist in troubleshooting any issues with myIR. This information is provided by your web browser to all sites you access and is known as your User Agent.

Additional information

Inland Revenues privacy policy and conditions of use for myIR can be found in the links below.

- <https://www.ird.govt.nz/about-this-site/your-privacy/privacy-policy>.
- <https://www.ird.govt.nz/about-this-site/conditions-of-use/our-online-services/myir>.

Publishing of OIA response

We intend to publish our response to your request on Inland Revenue's website (ird.govt.nz) as this information may be of interest to other members of the public. This letter, with your personal details removed, may be published in its entirety. Publishing responses increases the availability of information to the public and is consistent with the OIA's purpose of enabling more effective participation in the making and administration of laws and policies and promoting the accountability of officials.

Thank you again for your request.

Yours sincerely



James Barker

Domain Lead - Planning, Design and Delivery - Digital