



17 March 2026

Dear [REDACTED]

Thank you for your request made under the Official Information Act 1982 (OIA), received on 17 February 2026. You requested the following:

1. IR2025/478 Working for Families Stewardship Review – List of Recommendations
2. All the status reports for December 2025

### Information being released

There are three documents within scope of your request. I am releasing two of these documents, attached as **Appendix A**. Some information in these documents has been withheld under the following sections of the OIA, as applicable:

- 6(a) - to avoid prejudice to the security or defence of New Zealand or the international relations of the government,
- 9(2)(a) – to protect the privacy of natural persons,
- 9(2)(g)(i) - to maintain the effective conduct of public affairs through the free and frank expression of opinions by or between or to Ministers of the Crown for members of an organisation or officers and employees of any public service agency or organisation in the course of their duty, and
- 9(2)(f)(iv) – to maintain the constitutional conventions for the time being which protect the confidentiality of advice tendered by minister and officials.

One of these documents, *25SR40 Weekly Status Report* was previously released to you in an earlier response on 4 February 2026 (26OIA1789 refers). I have reconsidered the redactions applied to this document and found that some information previously redacted may now be released, therefore I am releasing this document to you with the amended redactions in **Appendix A**.

As required by section 9(1) of the OIA, I have considered whether the grounds for withholding the information requested is outweighed by the public interest. In this instance, I do not consider that to be the case.

### Information being refused

The third document in scope, *IR2025/478 Working for Families Stewardship Review – List of Recommendations* was previously released to you in an earlier response on 4 February 2026 (26OIA1789 refers). This has since been published on our website and can be found here: <https://www.ird.govt.nz/-/media/project/ir/home/documents/oia-responses/february->

[2026/2026-02-04--copy-of-bn2025-460-bn2025-485-bn2025-465-bn2025-486-ir2025-467.pdf?modified=20260303222333](#)

I have reconsidered the redactions applied to this document and found that they still apply. Therefore, your request for this document is refused under section 18(d) as the document is publicly available.

### **Right of review**

If you disagree with my decision on your OIA request, you have the right to ask the Ombudsman to investigate and review my decision under section 28(3) of the OIA. You can contact the office of the Ombudsman by email at: [info@ombudsman.parliament.nz](mailto:info@ombudsman.parliament.nz).

### **Publishing of OIA response**

We intend to publish our response to your request on Inland Revenue's website ([ird.govt.nz](http://ird.govt.nz)) as this information may be of interest to other members of the public. This letter, with your personal details removed, may be published in its entirety. Publishing responses increases the availability of information to the public and is consistent with the OIA's purpose of enabling more effective participation in the making and administration of laws and policies and promoting the accountability of officials.

Thank you again for your request.

Yours sincerely



Emma Grigg  
**Policy Director**



## **25SR40 Status Report**

Weekly update for the Minister of Revenue

Week ending: Friday 12 December 2025

Date issued: Thursday 4 December 2025

## New topical issues

New items since the last Status Report.

Policy	
Double Taxation Agreement negotiation with Fiji	6(a)
Cabinet Paper consultation - <i>Driving Down the Cost of Digital in Government – Implementation</i>	<p>The Public Service Commission’s Cabinet Paper proposes a three-year work programme, led by the Government Chief Digital Officer (GCDO), to centralise and streamline digital investment and procurement across government agencies, aiming to reduce costs and improve service delivery by clustering agencies to share ICT systems while maintaining their independence. This new "Digital Government Target State" is expected to deliver significant savings by creating standardisation, shrinking the government's digital footprint, and enabling more efficient, customer-centric digital services.</p> <p>s 9(2)(g)(i)</p>
Operational	
Student Loan remediation	<p>In September (IR2025/355 refers), we let you know about an error in the way student loan interest has been calculated on some customers’ accounts. Approximately 156,000 student loan accounts need to be remediated as a result.</p> <p>Over the weekend of 6 and 7 December 2025, we will implement a fix to the student loan system to correct this error and adjust the loan balances of the affected customers. Customers affected by this error will <b>not</b> be financially disadvantaged.</p> <p>To implement this fix we will shut down our systems, primarily START (including myIR, Gateway services, and self-service phonelines), from</p>

6am Saturday 6 December to approximately 6pm Sunday 7 December 2025. Our services are expected to be fully reinstated well before normal operating hours on Monday 8 December.

Customers who have overpaid interest will receive a refund or a credit added to their loan.

We will write off interest that has been added to customers' accounts due to this error.

As part of the fix, we discovered that some customers were not correctly registered as living overseas. We have updated their status to reflect where they live (New Zealand-based or overseas-based) and will send them an updated notice of assessment for each year that their status has changed.


This may create some media attention after the fix has been implemented. This is an operational issue, and Inland Revenue has plans in place to manage any resulting media.

## Bills

New items are shaded.

<b>Bill title</b>	
Taxation (Annual Rates for 2025–26, Compliance Simplification, and Remedial Measures) Bill	
<b>Current status</b>	
The Bill was introduced on 26 August. First reading and referral to the Finance and Expenditure Committee (FEC) took place on 11 September 2025. Officials briefed FEC on the Bill on 22 October and 5 November. Oral submissions were heard on 5 November, 12 November, 19 November, and online on 27 November.	
<b>Key upcoming dates</b>	
By 20 January 2026	Departmental report lodged with FEC
28 January 2026	FEC to consider departmental report
By 10/03/2026	Bill reported back by FEC
By 31/03/2026	Bill enacted

s 9(2)(f)(iv)



## Upcoming reports

### Policy

IR Reference	Referral to and/or action sought from Ministers	Title	Description	Cabinet paper (include date & committee)	Due to Minister (Week ending)
IR2025/422	MoR: Agree MoF: Agree	Thin capitalisation settings for infrastructure - final policy recommendations	s 9(2)(f)(iv)		05/12/2025 12/12/2025
IR2025/456	MoR: Agree MoF: Agree	FamilyBoost: Direct data feed model			12/12/2025
s 9(2)(f)(iv)					
IR2025/475		Software Subsidy for SMEs	s 9(2)(f)(iv)		12/12/2025

IR Reference	Referral to and/or action sought from Ministers	Title	Description	Cabinet paper (include date & committee)	Due to Minister (Week ending)
s 9(2)(f)(iv)					
IR2025/479	MoR: Note, refer to MoF	Tax monitoring report: Collections to December 2025	Tax outturn monitoring report for December 2025 with variances reported against HYEFU2025		30/01/2026

**Enterprise and Integrity Services (E&IS), CCS-I, CCS-B, and TCO**

<b>IR Reference</b>	<b>Referral to and/or action sought from Ministers</b>	<b>Title</b>	<b>Description</b>	<b>Legal requirement (yes or no, if yes when)</b>	<b>Due to Minister (Week ending)</b>
MoE reference TBC	MfU: Cc MoR	Quarterly Student Loan Scheme report for Q1 2025/26	Quarterly Student Loan Scheme report for Q1 2025/26.	No	<del>28/11/2025</del> <del>05/12/2025</del> 12/12/2025
IR2025/458	MoR to refer to MoF by 19/12/2025	Budget 2026 initiative submission for the revenue portfolio.	<b>[Budget sensitive]</b> This report seeks approval from the Minister of Revenue to submit initiatives for Budget 2026. This templated report is to be submitted from MoR to MoF. This report follows on from IR2025/457.	Treasury requirement	19/12/2025
IR2025/435	MoR: Agree to changes to major spending targets	Reporting revenue uplift from overdue returns (Compliance major spending decision: Budget 2024 and Budget 2025)	Proposal to make a change in reporting on Budget 24/25 targets from revenue from unfiled returns to revenue from compliance activities (fiscally neutral).	No	<del>07/11/2025</del> <del>21/11/2025</del> <del>05/12/2025</del> TBC

## Upcoming meetings/events

Date	Meeting/Events title
09/12/2025	Minister of Revenue meeting
09/12/2025	Meet with Hon Simeon Brown
10/12/2025	s 9(2)(f)(iv)
16/12/2025	Minister of Revenue meeting
18/12/2025	Ministerial visit to Inland Revenue

## Official Information Act requests

## MoR OIAs

Ref no.	Date due to MoR office	Statutory deadline	Requester	Subject
MOIA 475-25 [26OIA1690]	09/12/2025	24/12/2025	s 9(2)(a)  Newsroom	Request for a list of October documents to the MoR

## CIR OIAs – For Minister's office to note or consultation

Ref no.	Date due to MoR office	Statutory deadline	Requester	Subject
26OIA1636	<del>03/12/2025</del> Received	11/12/2025	s 9(2)(a)  Labour Leader's Office	Copies of 5 briefing notes
26OIA1619	<del>09/12/2025</del> Received	10/12/2025	Member of the Public	PAYE and GST written off due to liquidations, and tax debt written off due to insolvency processes
26OIA1625	09/12/2025	10/12/2025	s 9(2)(a)  NZME	Consultants and contractors spend
26OIA1659	09/12/2025	16/12/2025	s 9(2)(a)  Deloitte	Requests for BN2025/423 Tax System Forum feedback on software issues paper and BN2025/436 Notes for Going for Growth Ministers meeting 12 November
26OIA1629	10/12/2025	11/12/2025	Member of the Public	KiwiSaver payments made for unremitted employer deductions
26OIA1637	11/12/2025	12/12/2025	Member of the Public	Income tax treatment of income protection insurance
26OIA1627	Extended to 18/12/2025	Extended to 19/12/2025	s 9(2)(a)  NZME	Cost breakdown of AI projects
26OIA1692	24/12/2025	16/01/2026	s 9(2)(a)  Stuff	Seeking information about record keeping and document management after increase in S18(f) refusals

Ref no.	Date due to MoR office	Statutory deadline	Requester	Subject
26OIA1709	19/01/2026	20/01/2026	s 9(2)(a) [REDACTED]	Total cost to administer SBCS, how many customers defaulted on loans, how much was written off and how many FTEs are working on this campaign.
26OIA1710	20/01/2026	21/01/2026	s 9(2)(a) [REDACTED]	Copies of correspondence and reports in relation to the provision of valuation services/order systems/automated valuation models for the valuation of real estate for taxation purposes - including the valuation of assets for CGT
26OIA1716	15/01/2026	22/01/2026	s 9(2)(a) [REDACTED]  NZME	Request for BN2025/421 Publishing the Tax and Social Policy Work Programme, BN2025/385 Taxation and the not-for-profit sector: Draft media statement, Q&A and proactive release, and BN2025/443 Not-for-profits: Inland Revenue advice to the sector during targeted consultation
26OIA1718	15/01/2026	22/01/2026	s 9(2)(a) [REDACTED]  Newsroom	Request for IR2025/409: Compliance economic-evaluation programme update and BN2025/443: Not-for-profits: Inland Revenue advice to the sector during targeted consultation



## **25SR41 Status Report**

Weekly update for the Minister of Revenue

Week ending: Friday 19 December 2025

Date issued: Thursday 11 December 2025

## New topical issues

New items since the last Status Report.


Policy	
9(2)(f)(iv)	
Operational	
Christmas closedown	Inland Revenue will be closed from 2:00pm on Wednesday, 24 December 2025. All services (e.g. phones and front of house) will reopen on Monday, 5 January 2026 at their normal opening times.  Essential online and self-service channels (such as myIR) remain available, but all main services and appointments will pause during this period.

## Bills

New items are shaded.

<b>Bill title</b>	
Taxation (Annual Rates for 2025–26, Compliance Simplification, and Remedial Measures) Bill	
<b>Current status</b>	
The Bill was introduced on 26 August. First reading and referral to the Finance and Expenditure Committee (FEC) took place on 11 September 2025. Officials briefed FEC on the Bill on 22 October and 5 November. Oral submissions were heard on 5 November, 12 November, 19 November, and online on 27 November.	
<b>Key upcoming dates</b>	
By 20 January 2026	Departmental report lodged with FEC
28 January 2026	FEC to consider departmental report
By 10 March 2026	Bill reported back by FEC
By 31 March 2026	Bill enacted

9(2)(f)(iv)



## Upcoming reports

### Policy

IR Reference	Referral to and/or action sought from Ministers	Title	Description	Cabinet paper (include date & committee)	Due to Minister (Week ending)
9(2)(f)(iv)					
9(2)(f)(iv)					
9(2)(f)(iv)					
IR2025/479	MoR: Note, refer to MoF	Tax monitoring report: Collections to December 2025	Tax outturn monitoring report for December 2025 with variances reported against HYEFU2025		30/01/2026

**Enterprise and Integrity Services (E&IS), CCS-I, CCS-B, and TCO**

<b>IR Reference</b>	<b>Referral to and/or action sought from Ministers</b>	<b>Title</b>	<b>Description</b>	<b>Legal requirement (yes or no, if yes when)</b>	<b>Due to Minister (Week ending)</b>
IR2025/435	MoR: Agree to changes to major spending targets	Reporting revenue uplift from overdue returns (Compliance major spending decision: Budget 2024 and Budget 2025)	Proposal to make a change in reporting on Budget 24/25 targets from revenue from unfiled returns to revenue from compliance activities (fiscally neutral).	No	<del>07/11/2025</del> <del>21/11/2025</del> <del>05/12/2025</del> TBC

## Upcoming meetings/events

<b>Date</b>	<b>Meeting/Events title</b>
16/12/2025	Minister of Revenue meeting
18/12/2025	Ministerial visit to Inland Revenue

## Official Information Act requests

## MoR OIAs

Ref no.	Date due to MoR office	Statutory deadline	Requester	Subject
MOIA 484-25 [26OIA1737]	12/01/2026	26/01/2026	9(2)(a)  NBR	Request for BN2025/403 and BN2025/443

## CIR OIAs – For Minister's office to note or consultation

Ref no.	Date due to MoR office	Statutory deadline	Requester	Subject
26OIA1659	09/12/2025	16/12/2025	9(2)(a)  Deloitte	Requests for BN2025/423 Tax System Forum feedback on software issues paper and BN2025/436 Notes for Going for Growth Ministers meeting 12 November
26OIA1692	24/12/2025	16/01/2026	9(2)(a)  Stuff	Seeking information about record keeping and document management after increase in S18(f) refusals
26OIA1709	19/01/2026	20/01/2026	9(2)(a)  NZME	Total cost to administer SBCS, how many customers defaulted on loans, how much was written off and how many FTEs are working on this campaign.
26OIA1710	20/01/2026	21/01/2026	Member of the public	Copies of correspondence and reports in relation to the provision of valuation services/order systems/automated valuation models for the valuation of real estate for taxation purposes - including the valuation of assets for CGT

## FOR MINISTER'S OFFICE USE

Ref no.	Date due to MoR office	Statutory deadline	Requester	Subject
26OIA1716	13/01/2026	22/01/2026	9(2)(a) [Redacted] NZME	Request for BN2025/421 Publishing the Tax and Social Policy Work Programme, BN2025/385 Taxation and the not-for-profit sector: Draft media statement, Q&A and proactive release, and BN2025/443 Not-for-profits: Inland Revenue advice to the sector during targeted consultation
26OIA1718	13/01/2026	22/01/2026	9(2)(a) [Redacted] Newsroom	Request for IR2025/409: Compliance economic-evaluation programme update and BN2025/443: Not-for-profits: Inland Revenue advice to the sector during targeted consultation
26OIA1746	23/01/2026	26/01/2026	9(2)(a) [Redacted] RNZ	Has NZ Police's situation with inappropriate access on work devices prompted a review of IRs current processes
26OIA1749	23/01/2026	26/01/2026	9(2)(a) [Redacted] RNZ	Number of errors reported about customer facing systems post Business Transformation
26OIA1747	23/01/2026	26/01/2026	9(2)(a) [Redacted] NZME	Request for BN2025/403
26OIA1637	Extended to 30/01/2026	Extended to 02/02/2026	Member of public	Income tax treatment of income protection insurance