



24 March 2026

[Redacted]

Dear [Redacted]

Thank you for your requests made under the Official Information Act 1982 (OIA), received on 28 February 2026 and 4 March 2026. You requested the following:

*I would like to request the number of staff in public relations or communications roles at the Department of Inland Revenue for 2026, 2025, 2024, 2023, 2022, and 2021.*

*I would also like to request the number of contractors in public relations or communications roles at the Department of Inland Revenue for 2026, 2025, 2024, 2023, 2022, and 2021.*

Inland Revenue records workforce data by financial year periods. Accordingly, the data provided in this response is presented in financial year periods rather than in calendar years.

**Information publicly available**

Your requests for the number of staff in public relations or communications roles at Inland Revenue for the 2020/21 to 2023/24 financial years, are refused under section 18(d) of the OIA, as the information is publicly available. This information can be found in Inland Revenue’s Annual Review written responses through the link in the table below, on pages 121 - 122:

Item	Date	Document	Website address
1.	16/12/2024	Inland Revenue Annual Review written responses 2023/24	<a href="#">2023/24 Annual review of the Inland Revenue Department - Inland Revenue Department (Written response to questions 1 - 207)</a>

Please note that fixed-term (non-contractor) staff were recorded under the column titled 'Staff (Temporary)' in the *2023/24 Annual Review of the Inland Revenue Department*.

**Information Released**

For consistency, we have used the same definition of communications staff to determine what Inland Revenue roles were in-scope for inclusion in the 2024/25 to 2025/26 financial years. The definition is based on that for communications staff adopted by the public sector from the 2021/22 year, per [Guidance: Communications function definition - Te Kawa Mataaho Public Service Commission](#).

The number of staff in public relations or communications roles at Inland Revenue for the 2024/25 and current financial year to date is detailed in the following table:

#### Permanent and contractor staff in Public Relations or Communications roles

Financial Year	Staff (Permanent)*	Staff (Contractors)
2024/2025	18.4	1
2025/present**	18.7	0

\* The 'Staff (Permanent)' column in this table includes both permanent and fixed-term (non-contractor) staff. If a staff member works full-time they are counted as 1 full-time equivalent. If they work part-time hours it is recorded as a decimal value.

\*\* We cannot provide the full data for the 2025/26 financial year as this period has yet to finish.

#### Right of review

If you disagree with my decision on your OIA request, you have the right to ask the Ombudsman to investigate and review my decision under section 28(3) of the OIA. You can contact the office of the Ombudsman by email at: [info@ombudsman.parliament.nz](mailto:info@ombudsman.parliament.nz).

#### Publishing of OIA response

We intend to publish our response to your request on Inland Revenue's website ([ird.govt.nz](http://ird.govt.nz)) as this information may be of interest to other members of the public. This letter, with your personal details removed, may be published in its entirety. Publishing responses increases the availability of information to the public and is consistent with the OIA's purpose of enabling more effective participation in the making and administration of laws and policies and promoting the accountability of officials.

Thank you again for your request.

Yours sincerely



Kirsty Gemmill

**Enterprise Leader - Executive Services & Communications**