



25 March 2026

[Redacted]  
[Redacted]  
[Redacted]

Dear [Redacted]

Thank you for your request made under the Official Information Act 1982 (OIA), received on 5 March 2026. You requested the following:

*This is a request under the Official Information Act 1982 for information relating to the FamilyBoost scheme.*

*With respect, can you please supply:*

*# The number of FamilyBoost payments per month from July 2024 to date.*

*# The number of households who received the full \$75 weekly payment each week from July 2024 to date.*

**Information refused**

FamilyBoost was implemented from 1 July 2024. Customers were able to submit claims for the initial eligibility period (the quarter ending 30 September 2024) from 1 October 2024. As a result, claims and associated payments for this period were made as a single aggregated quarterly amount and cannot be disaggregated into individual monthly values.

In relation to the second part of your request, FamilyBoost claims are assessed and paid on a quarterly claim basis, rather than on a weekly basis. Accordingly, the collection and reporting of FamilyBoost claims and payments is structured by reference to quarterly periods. Tax statistics on the full entitlement by quarter is available on the Inland Revenue website here: [Budget 2024: FamilyBoost](#), in the attached FamilyBoost dataset.

I have therefore decided to refuse your requests for *the number of FamilyBoost payments per month* for the quarter period from 1 July 2024 to 30 September 2024, and for information relating to *the number of households who received the full \$75 weekly payment each week from July 2024 to date*, under section 18(g) of the OIA, as the information is not held by Inland Revenue, and we do not believe it is held by another agency.

**Information released**

The number of FamilyBoost payments made per month from October 2024 to date is provided in the table on the following page:

**FamilyBoost payments per month**

<b>Year</b>	<b>Month Payments Issued</b>	<b>Count of Payments</b>
<b>2024</b>		
	October*	36,387
	November	5,973
	December	1,955
<b>2025</b>		
	January	35,730
	February	6,743
	March	2,057
	April	41,281
	May	5,769
	June	2,272
	July	44,114
	August	4,195
	September	2,010
	October	54,297
	November	5,480
	December	2,346
<b>2026</b>		
	January	48,977
	February	10,020
	March**	2,085
<b>Total</b>		<b>311,591</b>

\* First month in which payments are made (for the preceding quarter).

\*\* This is a partial month. The payments count for March 2026 is up to and including 18 March 2026.

Please note that this information is based on payments issued (refunded) to customers and is not a count of claims submitted and approved. There will be instances where the number of "payments" made to families each month will not match the volume of claims approved. This is because families can submit statements at any time (up to 4 years) after the end of the quarterly period and/or in addition to an already submitted claim invoice. This may mean that a claim is paid to a customer in a month, the customer then uploads a new statement/invoice the next month, that is accepted and an additional entitlement amount is paid.

There will be instances where “payment” amounts less than \$1.00 will be held until a combined value of across the customer’s IR account is > \$1.00 at which point the total of all available payments/refunds will be issued.

**Right of review**

If you disagree with my decision on your OIA request, you have the right to ask the Ombudsman to investigate and review my decision under section 28(3) of the OIA. You can contact the office of the Ombudsman by email at: [info@ombudsman.parliament.nz](mailto:info@ombudsman.parliament.nz).

**Publishing of OIA response**

We intend to publish our response to your request on Inland Revenue’s website ([ird.govt.nz](http://ird.govt.nz)) as this information may be of interest to other members of the public. This letter, with your personal details removed, may be published in its entirety. Publishing responses increases the availability of information to the public and is consistent with the OIA's purpose of enabling more effective participation in the making and administration of laws and policies and promoting the accountability of officials.

Thank you again for your request.

Yours sincerely



**Sue Gillies**

Customer Segment Leader - Families Customer Segment