



29 May 2023

Dear [REDACTED]

Thank you for your request made under the Official Information Act 1982 (OIA), received on 1 May 2023. You requested the following:

- For 2020/21, 2021/22 and 2022/23 (to date) broken down by year please provide:
 - Staff sickness absence figures for each team in your Department. Also each team's average sickness days against departmental targets.
- For 2020/21, 2021/22 and 2022/23 (to date) broken down by year please provide:
 - Number of resignations within each team. If you do not collate resignation figures for each department please provide figures for the department as a whole.

The requested information is released to you. For context, Inland Revenue underwent significant restructuring as part of our Business Transformation Programme. These changes to our departmental structure are evident in the data provided below. In February 2021, the Policy and Strategy segment was incorporated into the Policy & Regulatory Stewardship segment. The remaining segments which show no data for the 2021/22 and 2022/23 years were incorporated into Enterprise Services or Enterprise Design and Integrity. In January 2023, Information & Intelligence Services was disestablished as a group and the functions were incorporated into both Enterprise Services and Enterprise Design and Integrity.

Sick leave at Inland Revenue

Table 1 outlines the number of sick days taken for each segment within Inland Revenue for the financial years ending 31 June 2021, 2022, and 2023 (as at 30 April 2023).

Table 1: Number of sick days per segment

| Segment | 2020/21 | 2021/22 | 2022/23 |
|--|------------------|------------------|------------------|
| Corporate Integrity & Assurance | 59.76 | - | - |
| Customer & Compliance Services -Business | 9,859.25 | 10,352.63 | 10,638.21 |
| Customer & Compliance Services - Individuals | 25,840.93 | 28,115.22 | 24,318.15 |
| Enterprise Design and Integrity | 319.61 | 488.54 | 821.16 |
| Enterprise Services | 2,054.5 | 1,721.6 | 1,636.55 |
| He Kotuitui | 15.9 | - | - |
| Information & Intelligence Services | 949.1 | 1,186.16 | 835.72 |
| Information Technology & Change | 116.06 | - | - |
| People and Culture | 48.37 | - | - |
| Performance Facilities & Finance | 88.78 | - | - |
| Policy & Regulatory Stewardship | 122.02 | 325.87 | 343.8 |
| Policy and Strategy | 178.66 | - | - |
| Service Transformation | 1,642.07 | 1,239.16 | 4 |
| Tax Counsel Office | 287.04 | 379.17 | 327.87 |
| Totals | 41,582.05 | 43,808.35 | 38,925.46 |

Table 2 outlines the average number of sick days taken per year within Inland Revenue for the financial years ending 31 June 2021, 2022, and 2023 (as at 30 April 2023). Please note that Inland Revenue does not have departmental sickness targets.

Table 2: Average number of sick days per segment

| Segment | 2020/21 | 2021/22 | 2022/23 |
|--|---------|---------|---------|
| Corporate Integrity & Assurance | 5.2 | - | - |
| Customer & Compliance Services -Business | 9.1 | 9.7 | 10.1 |
| Customer & Compliance Services - Individuals | 11.1 | 13.0 | 14.6 |
| Enterprise Design and Integrity | - | 5.6 | 6.9 |
| Enterprise Services | - | 5.7 | 6.5 |
| He Kotuitui | - | - | - |
| Information & Intelligence Services | 5.1 | 6.2 | - |
| Information Technology & Change | 7.9 | - | - |
| People and Culture | 6.3 | - | - |
| Performance Facilities & Finance | 4.7 | - | - |
| Policy & Regulatory Stewardship | 3.5 | 3.1 | 4.7 |
| Policy and Strategy | 3.8 | - | - |
| Service Transformation | 5.8 | 7.7 | - |
| Tax Counsel Office | 4.3 | 5.7 | 6.4 |

Resignations at Inland Revenue

The following table outlines the number of resignations per segment within Inland Revenue for the 2020/21, 2021/22 and 2022/23 (as at 30 April 2023) financial years.

| Segment | 2020/21 | 2021/22 | 2022/23 |
|--|------------|------------|------------|
| Corporate Integrity & Assurance | 1 | - | - |
| Customer & Compliance Services -Business | 28 | 70 | 50 |
| Customer & Compliance Services - Individuals | 100 | 254 | 165 |
| Enterprise Design and Integrity | 10 | 15 | 14 |
| Enterprise Services | 35 | 43 | 24 |
| Information & Intelligence Services | 10 | 32 | 9 |
| Information Technology & Change | 1 | - | - |
| People and Culture | 3 | - | - |
| Performance Facilities & Finance | 3 | - | - |
| Policy & Regulatory Stewardship | 1 | 12 | 9 |
| Policy and Strategy | 1 | - | - |
| Service Transformation | 12 | 14 | - |
| Tax Counsel Office | 1 | 1 | 1 |
| Totals | 206 | 441 | 272 |

Publishing of OIA response

Please note that Inland Revenue regularly publishes responses to requests that may be of interest to the wider public on its website. We consider this response is of public interest so will publish this response in due course. Your personal details or any information that would identify you will be removed prior to it being published.

Yours sincerely



Erina Clayton
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