



1 September 2025

[Redacted]  
[Redacted]

Dear [Redacted]

Thank you for your request made under the Official Information Act 1982 (OIA), received on 28 July 2025. You requested the following:

- 1. Has the Inland Revenue Department ever used artificial intelligence to generate images used on its website or materials?*
- 2. Has the Inland Revenue Department ever used artificial intelligence to generate text used on its website or materials?*

Inland Revenue has not used artificial intelligence to create images or generate text for its website.

However, Inland Revenue does use artificial intelligence in other areas. For a more detailed overview of how Inland Revenue uses artificial intelligence, I refer you to an earlier response to an OIA request, which is available on our website: [Inland-revenues-use-of-ai-list-of-ai-purposes-governance-framework-and-benefits-of-ai.pdf](#).

**Publishing of OIA response**

We intend to publish our response to your request on Inland Revenue’s website ([ird.govt.nz](http://ird.govt.nz)) as this information may be of interest to other members of the public. This letter, with your personal details removed, may be published in its entirety. Publishing responses increases the availability of information to the public and is consistent with the OIA's purpose of enabling more effective participation in the making and administration of laws and policies and promoting the accountability of officials.

Thank you again for your request.

Yours sincerely

[Redacted signature]

Pip Knight  
**Service Leader, Marketing & Communications**